

KAREN FLORES

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PROFESSIONAL SUMMARY

Detail-oriented and highly motivated Remote Support Specialist with 6 professional certifications in usability testing and AI evaluation. EF SET Certified C2 Proficient in English Reading and B2 Upper Intermediate in Written English. Specializing in data labeling, content review, and high-quality AI training output. Proven ability to work independently in async, no-call environments while strictly adhering to complex project guidelines.

SKILLS

- AI & Usability: AI Output Evaluation, Data Labeling, Content Review (Grammar & Accuracy), Usability Testing (101 & 102 Certified)
- Software & Tools: MS Excel, MS Word, Google Docs, Sheets, PDF Editing
- Core Competencies: Strict Guideline Adherence, High Attention to Detail, Async Collaboration, Independent Problem Solving
- Languages: English (C2 Proficient in Reading, B2 Upper Intermediate in Writing)

EXPERIENCE

Freelance Content Reviewer & AI Trainer (Independent Practice)

Self-Study & Simulation | 2024 – Present

- Evaluated AI-generated content for linguistic accuracy, factual correctness, and clarity.
- Simulated data labeling and content moderation tasks based on strict operational guidelines.
- Managed daily workload independently in a fully remote, asynchronous setup.

AI Evaluation & Usability Trainee

Self-Study & Professional Certification | 2026

- Completed specialized training in testing AI-powered systems, focusing on response quality and safety metrics.
- Passed rigorous assessments for usability testing methodologies and remote worker conduct guidelines.

CERTIFICATIONS (2026)

1. EF SET English Certificate: C2 Proficient (Reading), B2 Upper Intermediate (Listening/Writing)
2. Introduction to Testing AI-Powered Systems
3. Usability 102: How to Participate in Usability Testing
4. Usability 101: Introduction to Usability Testing
5. Tester Conduct Guidelines
6. Freelancer Conduct Guidelines

EDUCATION

- High School Graduate (Continuous upskilling through professional certifications in AI training and usability testing)

ADDITIONAL INFORMATION

- Availability: Flexible hours; available for urgent tasks, weekends, and holidays.
- Work Setup: Reliable high-speed internet connection, dedicated home office setup for async/no-call remote work.