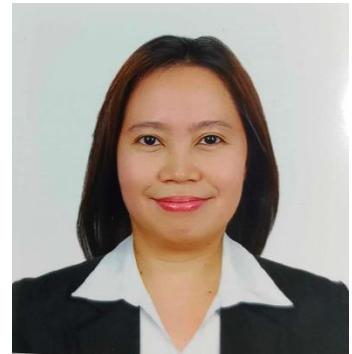


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**OBJECTIVE**

I aspire to secure a challenging position where I can contribute my skills and expertise, foster professional growth, and continuously enhance my capabilities. My goal is to excel in my role, demonstrate my potential, and prove myself as a dedicated and competent professional

PROFESSIONAL STRENGTH

- Ability to work in a team and under pressure
- Good motivator, enthusiastic, and open to learn new ideas
- Ability to handle multiple tasks
- Ability to communicate and blend with people

WORK EXPERIENCE

Customer Service Representative (Remote)

January 2025 – Present

TaskUs

Lead Verification Specialist (Remote)

November 11, 2024 – December 11, 2024 (Seasonal Campaign)

Balboa Digital

Customer Service Representative (Chat Support Online Gaming)

October 2022- March 2023 – Onsite Poipet, Cambodia

May 2023- October 2024 (Remote - Philippines)

Betvisa

Senior CCTV Operator

December 2021- September 2022

Royal Gclub Online Gaming

Grand Diamond Casino, Poipet, Cambodia

Point of Contact, Online Customer Service
October 2020- December 2021
Revolution Gaming
Poipet, Cambodia

Surveillance Officer
February 15 2017 - October 2020
Royal Hill Resort and Casino
Osmach, Cambodia

Dealer – Pit Supervisor
August 2013 – February 2017
Grand Andaman City
Myanmar

Branch Coordinator
May 2011 – March 2012
Darwin International School
Sta. Maria, Bulacan

Customer Service Representative
August 2009- February 2011
Teletech
Mexico, Pampanga

Customer Service Representative
2008
HSBC
Alabang, Muntinlupa

Customer Service Representative
2007-2008
West Contact Services
Boni Ave., Mandaluyong City

Customer Service Representative
2006-2007
Ambergris Solutions
Ortigas, Pasig City

EDUCATION

Tertiary	University of the Philippines Los Baños Los Baños, Laguna Bachelor of Science in Economics 2002 - 2006
Secondary	Polangui General Comprehensive High School 1998- 2002
Primary	Polangui South Central Elementary School 1992 - 1998

CHARACTER REFERENCE

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