

REIJAN ERWIN S. ABAN

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EMERALD ST. MERRY HOMES, CALOOCAN CITY, PHILIPPINES

PROFESSIONAL SKILLS:

CRM Specialist	Promo Assurance Fallout	Analytical Skills
Email Management	Quality Assurance	General Admin
Time Management	Customer Support	Inbound / Outbound Specialist
Collection Specialist	Technical Support	Organizational Skill
Data Accuracy	Project Management	Order Processing

WORK EXPERIENCES:

COMPANY	DATE	SKILLS
AFNI Philippines	Oct 2018 – March 2026	Collections Supervisor (Retention) – Sprint/T-Mobile Chat Support Specialist – T-Mobile & Verizon Farmers Insurance Backoffice Verizon Backoffice - Promotion
Cognizant Technology Solutions	Aug 2014 – Aug 2017	Senior Process Executive – Retail
Convergys	Oct 2013 – Jan 2014	IT Helpdesk - Microsoft
FEU – Nicanor Reyes Medical Foundation	Jan 2013 – May 2013	Internship – IT Department

PERSONAL INFORMATION:

Birthday: Feb 13, 1992
Age: 34 y/o
Gender: Male
Height: 5'4"
Weight: 125 lbs
Nationality: Filipino

EDUCATIONAL ATTAINMENT:

2008 – 2013 Polytechnic University of the Philippines
BS in Information Technology
2004 – 2008 CHS – Cielito Zamora HS Annex 1
1998 – 2004 Cielito Zamora Elementary School

CHARACTER REFERENCES:

Florante Ponce	Information System Analyst FEU – Nicanor Reyes Medical Foundation 09228074629
David Marius Perez	Team Lead Vista 09164926260
Arra Camile Profogo – Patria	Information System Analyst Pointwest Global 09162764326