



ROSE EVANNIES DERECHO

Birthday: April 24, 1991

Height: 5'

Language

Place of Birth: Santa Cruz Davao Del Sur

Gender: Female

• English

Age: 35

Nationality: Filipino

• Filipino

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Poblacion, Santa Cruz, Davao Del Sur

Objectives

To understand the demand and expectation of my profession as I challenge myself to improve my knowledge and skills in-order to become more productive to the benefits of the company and to obtain a position that will utilize my strong personality to work well with other people.

Expertise

- Project Management
- Creativity
- Problem Solving
- Leadership

Work Experience

Appointment Setter/Cold Caller | Flatworld Solution

2020 – 2022

Job Description:

- Customer Relationship Management.
- Account Management
- Customer Support.
- **Reason for leaving:** Working abroad (Saudi Arabia)

Scheduler | Safest Company- Australian Account

2019 – 2020

Job Description:

- Plotting properties, Schedule and Allocate technicians
- Call and text for the renter availability
- **Reason for leaving:** Seeking growth

Order Taker (DoorDash) | CNM Solutions

2018– 2019

Job Description:

- Receiving Orders,Product Knowledge, Communication
- Order Confirmation, Payment Processing, Compliance
- **Reason for leaving:** Working abroad (Kuwait)

Account Representative | iQor Philippines Inc.

2017– 2018

Job Description:

- Handling negotiations, contract renewals, and resolving any disputes or conflicts that may arise with clients.
- **Reason for leaving:** End of contract

Appointment Setter / Lead Gen Specialist

2023– 2025

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Job Description:

- Identify potential clients, contact them to explain a company's products or services, and schedule appointments for sales representatives to follow up. They essentially act as the first point of contract, generating leads and setting the stage for sales conversation.
- **Reason for leaving:** Company downsized

Educational Background

Training Program (Front Office)

2009

- Joji Ilagan Career Centre Foundation. Inc.

ROSE EVANNIES DERECHO

Applicant Signature

For reference : Benette Jameson Espino:
Team Lead / Accountant Manager: 09999829125