

# Erin Charles Belhida Ferrer

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## Objective

Seeking a position that will allow me to develop my professional, administrative, and technical skills while contributing to the company's daily operations.

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## Experience

- Zambales II Electric Cooperative ( An Electric Company)** June 2023 - August 2023
  - Customer Service & Technical Admin Intern
  - Assisted customers with utility-related inquiries and administrative processes during internship at ZAMECO.
  - Supported daily operations and administrative tasks during internship at ZAMECO.
- Jollibee Foods Corporation** September 2023 - September 2024
  - Food Service Crew
  - Worked in a fast-paced customer service environment at Jollibee, assisting customers, handling orders, and ensuring quality service.

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## Education

- President Ramon Magsaysay State University, Castillejos, Zambales** 2020-2024
  - BS in Computer Science
- Magsaysay Memorial College of Zambales Inc.** 2018-2020
  - Science, Technology, Engineering and Mathematics (STEM) Secondary
- Old Cabalan Integrated School** 2014-2018
  - Secondary
- Old Cabalan Integrated School** 2008-2014
  - Elementary

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## Skills

- Converse and speak fluently both English and Filipino.
- Experienced in Microsoft Office.
- JavaScript
- CSS
- C++
- C#
- Customer Service
- Customer Support

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## Projects

- E-voting of School Representatives:**
  - Clients: Students, School officers, Teachers and School staffs.
  - Results: Created a website wherein students and school staffs can vote to their respective choice of officer.
  - Programming language used: JavaScript, HTML, CSS, SQL.
- Development and Evaluation of Water Filtration System Towards Sustainable Access to Clean Water**
  - Clients: Residents of Fiesta Homes (Castillejos Branch)
  - Results: Developed a hardware system using Arduino that filters and monitors the water quality based on its ph level and turbidity level.
  - Programming language used: HTML, Arduino, JavaScript, CSS

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## Achievements & Awards

- Academic Distinction Awardee - Graduated with a high cumulative grade point average of at least 90% and no grade below 83%
- Best in OJT - Awarded as he/she demonstrated exceptional performance, growth and contributions during their internship period.

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### Languages

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- English
- Filipino

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### Personal Details

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- Date of Birth : April 18, 2002
- Nationality : Filipino
- Religion : Catholic
- Gender : Male
- Age : 24 years old

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### Reference

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- **Jeo Villavicencio - Jollibee Foods Corporation San Marcelino**  
Assistant Restaurant Manager 3  
09054410176
- **Iratus Glenn A. Cruz - LPT, MSCS - PRMSU - Castillejos Campus**  
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