



Nyle Lugtu Garbo

nylegarbo.jobs180.com
 Virtual Team Manager

OBJECTIVE

In my role as a customer service representative with a focus on sales, I've consistently delivered outstanding customer experiences while identifying opportunities to upsell and cross-sell products or services. I excel in understanding customer needs, providing informed product recommendations, and effectively resolving inquiries or concerns. My ability to balance customer satisfaction with sales objectives has been a key factor in achieving success in this dual-role capacity.

PERSONAL INFORMATION

Birthdate: October 24, 1998
Civil Status: Single
Nationality: Filipino
Address: Blk 49 Lot 9 Camachiles Phase 2
Mabalacat City, Pampanga Pampanga,
Central Luzon 2010
Gender: Male

CONTACT INFORMATION

Mobile: 09153619235
Email: garbo.nyle22@gmail.com

SKILLS

- SolidWorks 3D Computer Aid Drafting
- Microsoft Office Word Excel Poweppoint
- Auto Computer Aid Drafting 2D Design And Presentations
- Computer Technical Skills
- Driving
- Oral Written Communication Skills
- CRM
- Technical Proficiency
- Web Hosting
- Domain Management

ACHIEVEMENTS

Deans Lister 3rd Year Second Semester
3rd Honorable Mention Secondary
Dean Lister 5th Year Second Semester

WORK EXPERIENCE

GoDaddy Sutherland Global Philippines

(2024 Jan to Present)

Position: Virtual Team Manager
Junior Associate (1-4 yrs experience)
Specialization: Arts/Creative/Graphics Design
Industry: Outsourcing (Call Center / BPO)
Nature of Work: Provide personalized assistance to customers via multiple channels, including phone, email, chat, and social media platforms. Address inquiries, troubleshoot issues, and guide customers through various processes related to domain registration, website hosting, website building, online marketing, and other GoDaddy services.

IQor Ph

(2020 Nov to 2024 Jan)

Position: Sales Specialist
Junior Associate (1-4 yrs experience)
Specialization: Sales - Telesales/Telemarketing
Industry: Outsourcing (Call Center / BPO)
Nature of Work: A front line in customer service. It fulfill requests and provide services that best meet the customer needs. Utilized effective sales strategies to promote products and services.

Innodata Knowledge Service Inc.

(2020 Apr to 2020 Oct)

Position: Data Analyst
Non-Executive
Specialization: Others
Industry: Law / Legal
Nature of Work: Interpreting data, analyzing results using statistical techniques. Developing and implementing data analyses, data collection systems and other strategies that optimize statistical efficiency and quality.

Cebu Pacific

(2019 Apr to 2019 Jun)

Position: Training Associate
Trainee
Specialization: Aviation/Aircraft Maintenance
Industry: Aerospace / Aviation / Airline

EDUCATION

2020 Apr **Bachelor's/College Degree**
Holy Angel University (HAU)
Major: Aeronautical Engineering
Field of Study: Engineering
(Aviation/Aeronautics/Astronautics)
2015 Mar **High School Diploma**
Camachiles National High School
Field of Study:

CERTIFICATIONS

2019 **Certification Of Completion Of 420**
Hours Internship At Cebu Pacific 1Aviation
2018 **Run Up And Taxi Orientation**

SEMINARS

2017

SAEP Seminar, General Assembly And Election Of Board Of Directors

REFERENCES

Paola Eve Osumo

Manager

Senior Operation Manager

Sutherland Global

09150832888

paolaeveo@outlook.com

Juan Paulo Aborita

Colleague

Team Manager

Sutherland Global

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View more of my ResumèLink at <http://nylegarbo.jobs180.com>