



Jeremy Rimando

Chemical Engineer | Store Supervisor | Barista

PROFESSIONAL SUMMARY

I have 7 years of experience in both customer service and technical environments. As a supervisor, I excel in team leadership while enhancing customer experiences. As an engineer, I have strong background in reporting and project coordination. My technical expertise allows me to bridge the gap between consumer needs and solutions in fast-paced environments to manage operations efficiently while maintaining quality.

CONTACT :

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📍 Baguio City, Philippines

SKILLS :

- Microsoft Office Suite
- Google Workspace
- Canva
- Basic Video Editing (VN, Capcut)

EDUCATION :

SAINT LOUIS UNIVERSITY, BAGUIO CITY
Bachelor of Science, Chemical Engineering
graduated 19 May 2018

Awards & Distinctions:

- SLU Supreme Student President (2017)
- SLU Leadership Award
- JCI Youth Leadership Award

Leadership:

- organized university-wide assemblies, leadership talks and advocacy initiatives
- represented the university in public speaking engagements and campus dialogues

LANGUAGE :

- English (Proficient)
- Filipino (Native)
- Spanish (Limited)
- Thai (Limited)

EXPERIENCE :

STORE SUPERVISOR | BARISTA MAR 2020 - PRESENT
Starbucks Philippines / Rustan Coffee Corporation (Baguio City)

- Supervise store operations in high-volume customer environment
- Handle customer concerns professionally and efficiently
- Prepare daily, weekly, and monthly operational and incident reports
- Manage cash handling, deployment planning and shift operations
- Support onboarding and coordination of baristas across stores
- Maintain service quality, food safety and standards during peak

SERVICES SUPERVISOR | CHEMICAL ENGINEER AUG 2019 - DEC 2019
MTI Water Technologies (Calamba, Laguna)

- Managed procurement of supplies for water treatment projects
- Supervised installation and project operations at client facilities
- Ensured timely completion of reports and project deliverables
- Coordinated workflow scheduling to improve efficiency

REFERENCES :

ENGR. ERWIN POSADAS
Saint Louis University
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MRS. TRICEAYN PRESTOUSA
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