



MARIA CORAZON PITCOCK

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Mount Carmel Village, Tabak St., Brgy. San Isidro, Antipolo City, Cainta Rizal, Philippines

EDUCATION

Bachelor of Science in Nursing

Global City Innovative College
2006 - 2012

International School Manila
2003 - 2006

SKILLS

Customer Service

Marketing

Email Management

Organizational skills

Project Management

WORK EXPERIENCE

TECHNICIAN SUPPORT REPRESENTATIVE CONVERGYS CORPORATION PHILIPPINES

 2012 - 2013

- Provide technical support by troubleshooting and resolving hardware, software, and network issues for customers.
- Deliver efficient technical assistance through diagnosing, resolving, and escalating system and product concerns.

CUSTOMER SUPPORT REPRESENTATIVE TELEPERFORMANCE PHILIPPINES

 2014 - 2015

- Assist customers by resolving inquiries, troubleshooting issues, and providing product or service information.
- Handle customer concerns through phone, email, or chat, ensuring prompt solutions and a positive experience.

TEAM COACH FIS GLOBAL SOLUTIONS

 2015 - 2016

- Responsible for guiding a team to meet performance goals through consistent coaching, feedback, and performance assessments.

CUSTOMER SERVICE REPRESENTATIVE ACQUIRE ASIA PACIFIC

 2016 - 2017

- Address customer inquiries and concerns through phone, email, or chat.

CARDIOVASCULAR TECHNOLOGIST FATIMA UNIVERSITY MEDICAL CENTER

 2018 - 2019

- Help doctors by performing heart and blood vessel tests, like ECGs and ultrasounds, to diagnose heart conditions.
- Operate medical equipment to capture images and data of the heart, assisting in the diagnosis and treatment of heart problems.

MARKETING LEAD TRISPORTS SOLUTIONS INC.

 2023 - 2025

- Plan and execute campaigns to promote events, increase participation, and build brand awareness through social media, email, and partnerships.
- Manage the marketing strategy for multisport events, overseeing promotions, sponsorships, and communications to attract athletes and engage the community.

REFERENCES

Danish Adriano
Senior Team Lead

Phone: 09178680477/09214913146

Email :

April Alarcon

Heart Station Supervisor

Phone: 09273746893

Email :