



ABOUT ME

I'm a dependable professional with experience supporting clients, handling sensitive information, and managing day-to-day administrative tasks. I learn new tools quickly and can work independently while keeping communication clear and professional. I always make sure my work is accurate and completed within the expected timeframe.

EDUCATION

BACHELOR OF EDUCATION (UNDERGRAD)
Samar State University , 2012 - 2014

CONTACT INFO

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✉ bbyrs.campo@gmail.com
📍 Dasmariñas, Cavite

LANGUAGES

- English
- Tagalog

SKILLS

- Client & Customer Support
- Insurance Verification
- B2B Communication
- Data Entry & Record Management
- Administrative Support
- Email, Chat & Outbound Support

BABY ROSE A. CAMPO

B2B & HEALTHCARE SUPPORT SPECIALIST |
INSURANCE VERIFICATION | EMAIL, CHAT &
OUTBOUND SUPPORT

WORK EXPERIENCE

DENTAL INSURANCE VERIFIER | DENTAL GROUP OF CHICAGO

January 2026 - August 2026

Tools

Open Dental
Peerlogic (Softphone)

DEBT CONSOLIDATOR | FASTRACK RELIEF

January 2025 - Dec 2025

Tools

Salesforce
Ring Central (Softphone)
Slack (Comms)

HEALTHCARE CLAIMS & PRESCRIPTION SUPPORT SPECIALIST | AETNA

September 2024 - Dec 2024

Tools

Salesforce
Ring Central (Softphone)
Power B.I (Productivity Tracker)

WARRANTY CUSTOMER SERVICE SPECIALIST – AMERICAN AUTO SHIELD (AAS)

VALOR GLOBAL (February 2024 - August 2024)

BANKING & FINANCIAL SERVICES CUSTOMER SUPPORT SPECIALIST – AMP BANK

June 2023 - Feb. 2024

B2B OUTBOUND SPECIALIST - WAYFAIR

Feb 2021 - December 2023

CUSTOMER SERVICE CHAT REPRESENTATIVE - COLES

January 2022 - April 2022

BLUE CROSS BLUE SHIELD – MEDICAL BILLING REPRESENTATIVE

April 2021 - March 2022